

## Junior Program Policies – Updated Fall 2024

1. Registration
  - a. Registration is available online through the Bloomfield Tennis & Fitness Mindbody site and the BT App.
  - b. Membership is required to register for Junior Program classes.
    - i. Junior or Family Membership only
  - c. Payment is required to complete registration.
  - d. The deadline for withdrawal with full refund is one week prior to session start.
  - e. Priority Registration is offered to all program participants either currently enrolled or enrolled in a previous session within one calendar year.
2. Membership
  - a. All Junior Program participants are required to have a Junior Membership.
    - i. Family Membership also meets the Junior Membership requirement.
  - b. Maximum of one (1) Junior Membership per household. For families with more than one child in the program, the Junior Membership will be registered under the eldest child's account and will be shared with all additional children. The maximum Junior Membership charge per household is \$109 regardless of the number of Program participants in the family.
  - c. All Memberships will automatically renew annually on the first of September.
  - d. To cancel any Membership, Members are responsible for giving notice no less than 48 hours prior to the automatic renewal date.
3. Session Information
  - a. All session is six-week according to the following schedule:
    - i. Fall I: September 9 – October 17, 2024
    - ii. Fall II: October 21 – November 27, 2024
    - iii. Winter I: December 2, 2024 – January 23, 2025
      1. No Class December 23, 2024 – January 5, 2025 (Winter Break)
    - iv. Winter II: January 27– March 6, 2025
    - v. Spring I: March 10 – April 24, 2025
      1. No Class March 24 – 27, 2025 (Spring Break)
    - vi. Spring II: April 28 – June 5, 2025
      1. No Class May 26, 2023 (Memorial Day)
4. Payment
  - a. Payment in full is required at the time of registration for all sessions. For all advanced registrations, in the event of withdrawal, full refunds will be issued up to one week prior to the session start date. Session package prices are determined by the number of classes multiplied by the per class price. Pricing is for one class per week and based on a six-week session (there is no single option to sign up for and/or buy two days per week; while payment can be made on the same transaction, each class day must be individually selected/added). Pricing is automatically adjusted for sessions with a class total less than six (e.g., Monday classes for the Fall I session only meet 5 out of the 6 weeks due to the Labor Day holiday).

5. Makeups

- a. There is a maximum of one (1) makeup allowed per Program participant per session. For those enrolled one day per week, makeup may be used on the opposite (non-scheduled) class day of the week, within the same session. **Makeup MUST be scheduled in advance with the Front Desk – no exceptions!** Drop-in or unscheduled makeups will not be allowed, and players will not be permitted on court if they are not on the roster at the time of the class start. **No credits nor refunds will be given in lieu of makeups.**
- b. There is a maximum of one (1) makeup allowed per Program participant per session. Players who attend two days a week in our junior program are allowed to make up the class with court rental. NOT dollar for dollar but hour for hour. Meaning you can book a one- or two-hour court for one make up class per session. **Court rental must be made at the Front desk in advance.** Walk-ins for court rental are not permitted. Ball machine cannot be used for make-up. **No credits nor refund will be given in lieu of makeups.**
- c. All make-ups must be complete in the current Junior program session. Make-ups for court rental must be complete by July 1<sup>st</sup>. No carry over into the next Junior program season. If you have used

6. Check-In

- a. All Clients are now required to check in for all services every visit upon arrival and/or service without exception